

## Publications Order Form

Research Publication	Quantity
Secondary Centres: The Impact of the Recession on Secondary Shopping Centres (2010)	
Mall Commercialisation: An Introductory Guide for Retailers and Property Professionals (2009)	
Freight Consolidation and Remote Storage (2008)	
The Retail Property Industry: Its Importance to the UK Economy (2008)	
Focus: The Challenge of Mixed Use (2008)	
Occasional Paper 10 - CCTV User Guide for Shopping Environments (2007)	
Servicing Areas for Shopping Centres (2007)	
Future of Retail Property Report 2 - Consumers Over 55: Silver Shoppers Provide a Golden Opportunity	
Future of Retail Property Report 3 - Online Retailing: The Impact of Click on Brick	
Future of Retail Property Report 4 - Future of Brands	
Future of Retail Property Report 5 - Future of Retail Transport: Access, Information and Flexibility	
Future of Retail Property Report 6 - In Town or Out of Town?	
Future of Retail Property Report 7 - Future of Retail Business Models	
Future of Retail Property Report 8 - How Much Space?	
Future of Retail Property Report 9 - Future Shopping Places	
Future of Retail Property Report 10 - Shopping Places for People	
Occasional Paper 9 - Planning to Manage a Major Incident	
What's in Store (2007)	
What's in Store (2005)	
A guide to customer care best practice: creating an outstanding guest experience	Summary
	Full Report
	CD-ROM
Briefing Guide for Shopping Centre Development including 'Survey of Tenants Requirements'	
Design & Operation: Security Control Rooms in Shopping Centres	Summary
	Full Report
Future Shock or E-Hype? The Impact of Online Shopping on UK Retail Property	Summary
	Full Report
	Full Report
Refurbishment of UK Shopping Centres	
Routes To Success - Competitive Town and City Centres the Influence of Accessibility	
Service Charges in Commercial Properties	
Shopping Centre Futures	
The Shopping Centre Industry: It's Importance to The UK Economy	
Urban design for retail environments	
<b>Other Publication</b>	
Centre Retailing (2007)	
<b>Training Materials</b>	
Passport To Learning	

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