

Southern and South West Region SCM Conference
Tuesday 5 - Wednesday 6 October 2010
Mercure Holland House Hotel & Spa, Bristol

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PROGRAMME

Tuesday 5 October:

- 09.15 *Registration, refreshments and exhibition*
- 10.00 **Chair's welcome**
- 10.05 **Welcome and industry overview**
Michael Green, Chief Executive, BCSC
- 10.20 **The Centre Manager's Guide to Social Networking**
Natalie McLean-Reid, BWP Group
- 11.00 *Refreshments, exhibition and networking*
- 11.30 **Hostile reconnaissance and best practice:
an exclusive insight from the specialists at New Scotland Yard**
DC Kate Fredou, Operation Fairway, New Scotland Yard
- 12.45 *Lunch, exhibition and networking*
- 14.00 **A word from our sponsors:**
the introductions, products, services and innovations you need to make and know
- 14.30 **Not in the Manual**
John Sanson Dip SCM, General Manager, Grand Arcade Shopping Centre, Wigan
- 15.00 *Refreshments, exhibition and networking*
- 15.30 **Cabot Circus - the real story**
James Bailey, Centre Manager, Cabot Circus, Bristol
- 16.30 **Chair's closing remarks and close of conference**
- 16.30 **AGM**
- 17.00 **AGM close**
- 19.00 **Pre dinner drinks**
- 19.45 **Dinner with after-dinner entertainment from John Pilkington**
Dress code: black tie (followed by dancing)

Wednesday 6 October:

- 10.00 **Optional visit to Cabot Circus, Bristol**
Presentation and site tour
- 12.00 **Close of tour and depart**