

GUIDING THE INDUSTRY TO A SUSTAINABLE FUTURE

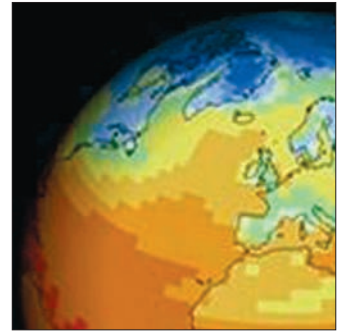
In November 2007, BCSC launched the **Sustainability Portal** on the BCSC website with information about what the industry is doing to address climate change as well as guidance on how to lower waste levels, energy and water use, and carbon footprint. The Government Activity section of the portal provides information and links to reports, consultation and policy documents published by the Government on environmental issues that have implications for the retail property industry.

In conjunction with the launch of the Sustainability Portal, BCSC launched its **Sustainability Charter** outlining core commitments that the industry needs to undertake to address the issue of climate change. The Charter also offers advice on specific actions, performance thresholds and good practice solutions enabling retail properties to attain sustainable levels of energy and water usage, reduce waste and engage more effectively with their communities.

www.bpsc.org.uk/charter

BCSC guidance on **Energy Performance Certificates and Display Energy Certificates** provides information for members on what these certifications are and how members can prepare prior to the implementation of legislation. The recently published BCSC guidance on **Minor Refurbishment of Shopping Centres and Retail Units** aims to illustrate what action can be taken at minimum cost to improve sustainability performance in shopping centres and retail units when

undertaking refurbishment works. Both can be viewed on the BCSC Sustainability Portal by following the link at www.bpsc.org.uk/sustainability



PUTTING TOWN CENTRES FIRST



Grand Arcade, Cambridge

BCSC looks forward to contributing fully to debates on proposed reforms to local and national planning frameworks that will continue as the Planning Bill progresses through the House of Commons, and the Government consults on plans to reform town centre planning.

Previously, BCSC has set out its support for the 'town centres

first' approach to town planning in their responses to the **Barker Review**, the **Planning White Paper** and more recently, the **Competition Commission's** investigation into the Groceries Market. BCSC urged the Commission to include in its recommended remedies strengthened criteria to assess local need for more out-of-town shopping destinations and

support of the Government's 'town centres first' approach to urban planning. The promotion of competition issues above this consideration may lead to more out of town development that is damaging to the concentration of investment in town centres, which in recent years has enabled many UK towns and cities to be transformed through retail-led regeneration. BCSC will continue to make this case as the Government prepares to consult on reforms to PPS6: Planning for Town Centres.

In a response to the **Government Consultation on PPS4: Planning for Sustainable Economic Development**, BCSC stated its support for the inclusion of retail in the definition of economic development, particularly when considering re-development of land formerly designated for

'employment'. BCSC stressed the importance of accommodating retail growth and encouraging mixed-use development. Crucial to this is ensuring accessibility through choice of transport, including car transport and protecting car parking provision.

The latest research document from BCSC examines **The challenge of mixed use development** that seeks to capture the vibrancy and interest that once characterised traditional town and city centres. The report aims to understand some of the current trends and present some of the attitudes and strategies which make these trends economically viable and integral to successful urban design. Copies of the report can be ordered via the BCSC website. This document can be downloaded from the MP portal: www.bpsc.org.uk/mpportal

BCSC in Westminster

BCSC is the organisation representing retailers, developers, landlords, architects, agents and local authorities - all sections of the industry with an interest in the managed retail environment. BCSC activity includes reviewing legislation, disseminating information and developing policy appropriate for this industry.

To make contact with the retail property industry in your locality, to discuss the impact of legislation on shopping centres large or small in your area, or to understand the retail economy and the people it serves in your constituency, please contact BCSC on 020 7222 1122.

For further information on BCSC and our activities, please visit our website: www.bpsc.org.uk

EQUIPPING THE RETAIL WORKFORCE

BCSC provides training opportunities for its members and offers resources to strengthen the skills base of anyone looking to pursue a career in the retail property



industry. In conjunction with The College of Estate Management, BCSC offers a Diploma in Shopping Centre Management and also offers an accreditation scheme for training courses in customer care best practice.

In 2007 BCSC also launched a **Student Portal**: a resource tool giving full access to BCSC research to students in retail and retail property. This information gateway provides a valuable means of collaboration with the higher education sector in terms of informing and helping to develop the skills base. The

portal offers access to extensive research, publications and resources which are normally only available to BCSC members as part of the benefits of membership, and is made available to students currently in the process of training or education in retail or retail property.

BCSC has been working in partnership with the **National Skills Academy for Retail** to develop a **Retail Skills Network** that provides access to world class skills and business support for retailers. The retail 'Skills

Shops' will offer training and coaching, careers advice and guidance, retail placements and work experience opportunities in 'live' retail environments, and partnerships to support vocational courses in schools and colleges.

BCSC is also working in partnership with the Civic Trust to develop a suite of qualifications for the night time economy.

For more information please email info@bcsc.org.uk

www.bcsc.org.uk/studentportal

RETAIL CENTRES: BIG BUSINESS

SHOPPING CENTRES OPENING THIS YEAR (2008)

| TOWN/CITY | SCHEME NAME | TOTAL NEW COMMERCIAL AREA (SQ M) | TOTAL NEW RETAIL INCLUDING A3 (SQ M) | TOTAL INVESTMENT FIGURE (£ MILLIONS) |
|----------------|----------------------|----------------------------------|--------------------------------------|--------------------------------------|
| 1 Ashford | County Square | 37,000 | 37,000 | £65 |
| 2 Belfast | Victoria Square | 75,000 | 60,000 | £320 |
| 3 Blackpool | Hounds Hill Centre | 18,580 | 18,580 | £33 |
| 4 Bristol | Cabot Circus | 138,174 | 83,610 | £245 |
| 5 Cambridge | Grand Arcade | 41,800 | 41,800 | £150 |
| 6 Dunfermline | Kingsgate | 15,050 | 15,050 | £50 |
| 7 High Wycombe | Eden | 78,967 | 78,967 | £185 |
| 8 Leicester | The New Shires | 60,000 | 50,000 | £350 |
| 9 Liverpool | The Paradise Project | 234,000 | 154,000 | £920 |
| 10 Livingston | Elements | 34,838 | 33,538 | £130 |
| 11 London | White City | 186,160 | 150,000 | £1,500 |
| 12 Wrexham | Eagles Meadow | 37,160 | 21,000 | £95 |
| 13 Camberley | The Atrium | 23,040 | 13,564 | £80 |

Source: Lunson Mitchenall and BCSC, with contribution from DTZ

QUICK LINKS

BCSC MP Portal: www.bcsc.org.uk/mpportal for research, statistics, industry news, pipeline developments in your constituency

BCSC Sustainability Portal: www.bcsc.org.uk/sustainability for updates on sustainability, community engagement and corporate social responsibility in the retail property sector

BCSC Charter: www.bcsc.org.uk/charter offering sustainability guidelines and good practice for the industry

BCSC website: www.bcsc.org.uk the voice of retail property, with 2600+ members - a forum for debate, networking and idea exchange

CELEBRATING 25 YEARS IN RETAIL PROPERTY

This year, BCSC marks 25 years at the heart of the retail property industry, during which the organisation has grown to provide a valuable networking forum for its members, promoting best practice across the sector and delivering effective representation to Government.

BCSC is delighted to welcome its 2008 President, Martyn Chase, Chairman EMEA Retail, DTZ Debenham Tie Leung, who has already set out his vision for education as the central theme of his presidential year - a framework for engagement with BCSC members and the broader community of retail property stakeholders.

JOIN US

On 18 June 2008 BCSC will host a seminar lunch entitled 'A joined up legacy for East London'. The keynote speaker at the event will be John Burton, from retail property developer Westfield, who will speak about the Stratford City Development project - one of the largest mixed-use regeneration projects ever undertaken in the UK.

On 4 September 2008, BCSC is co-sponsoring the *Property Week*

'Responsible Retail Property Summit' at HM Treasury. The one-day event will include seminars on issues such as environmental and economically sustainable retailing, and engaging with communities through mixed-use development.

If you would like more information about any of these events please contact the BCSC Events Team on 020 7227 1122 or events@bcsc.org.uk.



1 Queen Anne's Gate
Westminster
London SW1H 9BT
T: 020 7222 1122
F: 020 7222 4440
E: info@bcsc.org.uk
W: www.bcsc.org.uk

25
1983-2008

BCSC
SHAPING RETAIL PROPERTY